### Listing of Claims

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The following listing of claims replaces all prior versions.

 (Currently amended) A system for remotely correlating and displaying dissimilar communication protocol identifiers in real time, comprising:

user communication information carried on a network, where the user communication information is characterized by at least two dissimilar communication protocols;

- a first communication protocol associated with a first communication network;
- a second communication protocol associated with a second communication network; and
- an analysis device remote from and coupled to the first communication network and to the second communication network, the analysis device configured to passively detect external correlation key data identifying a first call portion associated with the first communication protocol, and configured to passively detect external correlation key data identifying a second call portion associated with the second communication protocol, the external correlation key data obtained by the analysis device, the external correlation key data characterizing a signaling message related to the first communication protocol and characterizing a signaling message related to the second communication protocol, where the external correlation key data is separate from the signaling message related to the second communication protocol and the signaling message related to the second communication protocol, where the external correlation key data comprises information identifying the first communication protocol and the second communication protocol, where the external correlation key data comprises information identifying the first communication protocol and the second communication protocol, where the external correlation key data is detected in real time and characterizes a single call.
  - (Currently amended) The system of claim 1, wherein the external
    correlation key data allows the first call portion and the second call portion to be
    displayed to a user in real-time in a call flow record.

- (Currently amended) The system of claim 2, wherein the external correlation key data relates to a signaling protocol associated with the first communication protocol and the second communication protocol.
  - 4. (Currently amended) The system of claim 3, wherein the external correlation key data is supplied to an analysis device that is coupled to the first communication network and to the second communication network, and wherein the external correlation key data is supplied by a customer provided communication device.
- (Currently amended) The system of claim 4, wherein the external correlation key data comprises information relating to multiple telephone calls that span the dissimilar communication protocols.
  - 6. (Currently amended) The system of claim 2, wherein the external correlation key data identifies dissimilar signaling protocols related to a telephone call, and wherein a first signaling protocol complies with signaling system seven integrated services digital network user part (SS7 ISUP).
  - (Currently amended) The system of claim 2, wherein the <u>external</u> correlation <u>key</u> data identifies dissimilar signaling protocols related to a telephone call, and wherein the second communication protocol complies with media gateway control protocol (MGCP).

#### (Canceled)

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- (Currently amended) A method for remotely correlating and displaying dissimilar communication protocol signaling messages, comprising:
- receiving communication information that spans at least two dissimilar communication networks;
- passively detecting in an analysis device remote from and coupled to the first

communication network a first call identifier associated with a first communication protocol; and

passively detecting in the analysis device external correlation key data identifying a first call portion associated with the first communication protocol, and a second call portion associated with a second communication protocol, the external correlation key data obtained by the analysis device, the external correlation key data characterizing a signaling message related to the first communication protocol and characterizing a signaling message related to the second communication protocol, where the external correlation key data is separate from the signaling message related to the first communication protocol and the signaling message related to the first communication protocol, where the external correlation key data comprises information identifying the first communication protocol and the second communication protocol, and wherein the external correlation key data is detected in real time and characterizes a single call.

- (Original) The method of claim 9, further comprising displaying the first call portion and the second call portion to a user in real-time in a call flow record.
- 11. (Currently amended) The system of claim 10, wherein the external correlation key data relates to a signaling protocol associated with the first communication protocol and the second communication protocol.
- 12. (Currently amended) The method of claim 11, further comprising supplying the <u>external</u> correlation <u>key</u> data to an analysis device that is coupled to the dissimilar communication networks, and wherein the <u>external</u> correlation <u>key</u> data is supplied by a customer provided communication device.
- 13. (Currently amended) The method of claim 12, wherein the external correlation key data comprises information relating to multiple telephone calls that span the dissimilar communication networks network.

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14. (Currently amended) The method of claim 10, wherein the <u>external</u> correlation <u>key</u> data identifies dissimilar signaling protocols related to a telephone call, and wherein a first signaling protocol complies with signaling system seven integrated services digital network user part (SS7 ISUP).

15. (Currently amended) The method of claim 10, wherein the external correlation key data identifies dissimilar signaling protocols related to a telephone call, and wherein the second communication protocol complies with media gateway control protocol (MGCP).

### (Canceled)

17. (Currently amended) A computer readable medium having a stored program, the stored program comprising executable code for remotely correlating and displaying dissimilar communication protocol signaling messages, comprising:

logic for receiving communication information that spans at least two dissimilar communication networks;

logic for passively detecting a first call identifier associated with a first communication protocol; and

logic for passively detecting in an analysis device remote from and coupled to the at least two dissimilar communication networks <u>external</u> correlation <u>key</u> data identifying a first call portion associated with the first communication protocol, and a second call portion associated with <u>a</u> the second communication protocol, the <u>external</u> correlation key data obtained by an analysis device, the external correlation key data characterizing a signaling message related to the first communication protocol and characterizing a signaling message related to the second communication protocol, where the external correlation key data is separate from the signaling message related to the first communication protocol and the signaling message related to the second communication protocol, where the <u>external</u> correlation key data comprises information identifying the first communication protocol and the second communication protocol, and wherein the correlation data is detected in real time and characterizes a sinele call.

	18.	(Original)	The	program	of	claim	17,	further	comprisin	g logic	for
displayi	ing th	e first call po	ortion	and the s	ecc	nd call	por	tion to a	user in re	al-time	in a
call flow	v reco	ord.									

# 19. (Canceled)

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- 20. (Currently amended) The program of claim 19, further comprising logic for supplying the <u>external</u> correlation <u>key</u> data to an analysis device that is coupled to the dissimilar communication networks, and wherein the <u>external</u> correlation <u>key</u> data is supplied by a customer provided communication device.
- (Currently amended) The program of claim 20, wherein the external correlation key data comprises information relating to multiple telephone calls that span the dissimilar communication networks network.
- 22. (Currently amended) The program of claim 18, wherein the external correlation key data identifies dissimilar signaling protocols related to a telephone call, and wherein a first signaling protocol complies with signaling system seven integrated services digital network user part (SS7 ISUP).
  - 23. (Currently amended) The program of claim 18, wherein the external correlation key data identifies dissimilar signaling protocols related to a telephone call, and wherein the second communication protocol complies with media gateway control protocol (MGCP).

## (Canceled)

- 25. (Currently amended) A system for remotely correlating and displaying dissimilar communication protocol identifiers in real time, comprising:
- user communication information carried on a network, where the user communication information is characterized by at least two dissimilar communication

protocols;

a first communication protocol associated with a first communication network;

a second communication protocol associated with a second communication network; and

an analysis device remote from and coupled to the first communication network and to the second communication network, the analysis device configured to passively detect external correlation key data identifying a first call portion associated with the first communication protocol, and configured to passively detect external correlation key data identifying a second call portion associated with the second communication protocol, the external correlation key data obtained by an analysis device, the external correlation key data characterizing a signaling message related to the first communication protocol and characterizing a signaling message related to the second communication protocol, where the external correlation key data is separate from the signaling message related to the second communication protocol and the signaling message related to the second communication protocol and the second communication protocol and the second communication protocol and the second communication protocol where the external correlation key data comprises information identifying the first communication protocol and the second communication protocol, wherein the external correlation key data is passively detected in real time, and wherein the first communication protocol is \$\$57\$ and the

second communication protocol is internet protocol (IP).